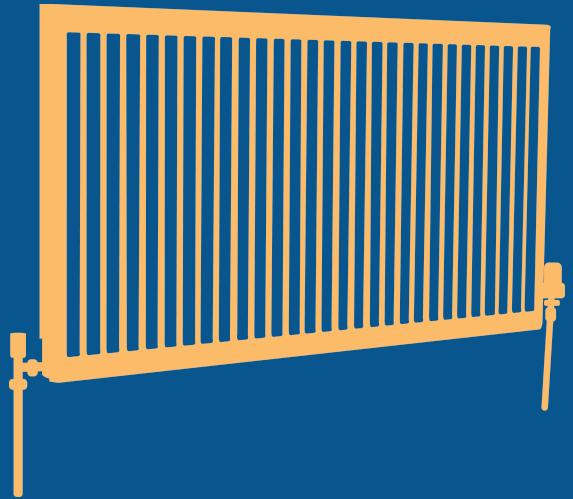


Warmer Wales

Energy advice for your clients



Partnering and making referrals to our energy advice service



The British Gas
energy trust

One to one support from your local Citizens Advice

Funded through the British Gas Energy Trust, Warmer Wales is an energy advice service delivered by Citizens Advice in Wales.

14 local Citizens Advice offices across Wales will deliver in-depth advice sessions using specialist energy advisers who can address a range of issues for your clients, including securing the best possible energy deal and related home improvements as well as maximising income and managing debt.

The project will target fuel poor 'hard-to-reach' households in your community, especially those who may be vulnerable to ill-health due to cold homes and unaffordable energy bills.

We are here to help

We can arrange for a specialist energy adviser to meet your clients at a local venue or at their home to give in depth advice tailored to their needs.

If you feel Warmer Wales could help your service users, please get in touch to find out more.

You can also request our bilingual publicity materials, which are aimed at raising people's awareness of the health impacts of cold homes and unaffordable fuel bills and encourage them to self-refer to our service.

Get in touch

For further information about the service and delivery locations, please contact:

Citizens Advice Torfaen: 01633 876121 option 2 or
reception@citizensadvicetorfaen.org.uk