

Supporting People Directory of Services

We aim to keep the directory relevant and up-to-date so please keep us informed of any changes.

The directory is arranged by service type to help you to locate the service you require. Please note that this directory is a directory of Supporting People funded services only. Many of the providers within the directory offer other services within Torfaen. Please contact them directly or use the links provided to access information on these services.

The Supporting People team can be contacted by using the following details:

Address: The Supporting People Team
Torfaen County Borough Council
Civic Centre
Pontypool
Torfaen NP4 6YB

Telephone: 01495 766949

Email: Supporting.People@torfaen.gov.uk

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Homelessness Services

Homeless Supported Accommodation

Provider: Solas

Contact: Sue Hardwicke

Address: Hales House

Osborne Road

Pontypool

Postcode:

Telephone: 01495 763354

Email: sue.hardwicke@solas-cymru.co.uk

Services: 24 hour supported scheme for homeless young people 16-25 accessed via homelessness application through Torfaen County Borough Council

Exclusions: Solas may refuse a referral on the basis of risk and need where the

service does not have the capacity to meet the needs of the referred person.

Accommodation: 20 bed supported accommodation.

Torfaen Floating Support (TFS)

Provider: Co-ordinated through Torfaen Voluntary Alliance with support provided by Torfaen & Blaenau Gwent Mind, Hafan Cymru, Torfaen Women's Aid, Gwalia Care & Support, Age Connects Torfaen and Gofal. .

Contact: TFS Manager – Contact T.V.A

Address: Portland Buildings

Commercial Street

Pontypool

Torfaen

Postcode: NP4 6JS

Telephone: 01495 745166

Email: TFS@tvawales.org.uk

Services: Floating support provided for People over 16 years old with problems relating to mental health, domestic abuse, homelessness, chronic illness, drug or alcohol misuse, young people, offending behaviour, physical or learning disabilities, vulnerable parent/family, older/elderly people.

Floating support provided across all tenures as a response to those in crisis at immediate risk of losing their home.

Exclusions: See individual schemes for exclusions.

Accommodation: N/A

Link: <http://www.torfaenvoluntaryalliance.org.uk/Tenancy%20Support.htm>

Please see below for individual providers within the scheme:

Mental Health

Floating Support

Provider: Gofal **via TFS**

Contact: Marie Read

Address: Unit 2C Foxes Lane Oakdale Business ParkOakdale,
Blackwood**Postcode:** NP12 4AB

Telephone: 01495 245802

Email: marieread@gofal.org.uk

Services: Floating support for people with mental health problems. Applications for support should be directed to the TFS manager at TVA.

Exclusions: none

Accommodation: N/A

Link: www.gofalcymru.org.uk

Floating support

Provider: Torfaen & Blaenau Gwent Mind **via TFS**

Contact: Sheree Williams

Address: 24 George Street
Pontypool
Torfaen

Postcode: NP4 6BY

Telephone: 01495 768843

Email: floatingsupport@torfaenmind.co.uk

Services: Floating support for people with mental health problems. Applications for support should be directed to the TFS manager at TVA.

Exclusions: None

Accommodation: N/A

Link: www.torfaenmind.co.uk

Low level ongoing floating support

Provider: Torfaen & Blaenau Gwent Mind (MOST Scheme)

Contact: Sheree Williams

Address: 24 George Street
Pontypool
Torfaen

Postcode: NP4 6BY

Telephone: 01495 768843

Email: floatingsupport@torfaenmind.co.uk

Services: Floating support for adults (18+) with mental health problems in need of lower level floating support

Accommodation: none

Link: <http://www.torfaenmind.co.uk/>

Floating Support

Provider: Torfaen & Blaenau Gwent Mind

Contact: Sheree Williams

Address: 24 George Street
Pontypool
Torfaen

Postcode: NP4 6YB

Telephone: 01495 768843

Email: floatingsupport@torfaenmind.co.uk

Services: Floating support for adults (18+) with mental health problems

Accommodation: none

Link: <http://www.torfaenmind.co.uk/>

Supported Accommodation

Provider: Torfaen & Blaenau Gwent Mind

Contact: Sheree Williams

Address: 24 George Street
Pontypool
Torfaen

Postcode: NP4 6YB

Telephone: 01495 768843

Email: Housing@torfaenmind.co.uk

Services: Supported accommodation for adults (18+) with mental health problems

Exclusions: People with substance misuse problems, people with a history of persistent violence, arson or sex offending, people with physical care needs, people with rent arrears, people unable to self medicate

Accommodation: Four shared houses

Link: <http://www.torfaenmind.co.uk/>

Substance Misuse

Floating Support

Provider: Gwalia Care & Support **via TFS**

Contact: Dafydd Davies

Address: Suite 3,
Brecon House, Llantarnam Ind Park, Cwmbran

Postcode: NP44 3AB

Telephone: 01633 833540

Email: Dafydd.davies@gwalia.com

Services: Floating support for people with substance misuse issues. Applications for support should be directed to the TFS manager at TVA.

Exclusions: None

Accommodation: N/A

Link: www.gwaliacareandsupport.com

Offenders

Accommodation and Risk Management Floating Support

Provider: Gwalia Care & Support

Contact: Colin Jones

Address: Fountain House, Fountain Lane, St Mellons, Cardiff

Postcode: CF3 0SB.

Telephone: 02920 776000

Mob: 07766 254313

Email: colin.jones@gwalia.com

Services: Floating support for people with a history of offending who are high risk.

Access is through referrals direct to the scheme.

Exclusions:

Accommodation: N/A

Link: www.gwaliacareandsupport.com

Young Persons

Floating Support

Provider: Gwalia Care & support - Cynnal

Contact: Dafydd Davies

Address: Suite 3,
Brecon House, Llantarnam Ind Park, Cwmbran

Postcode: NP44 3AB

Telephone: 01633 833540

Email: Dafydd.davies@gwalia.com

Services: Floating support for care leavers who are homeless or at risk of becoming homeless referred by 16+ social services team.

Exclusions:

Accommodation: N/A

Link: www.gwaliacareandsupport.com

Domestic Abuse

Floating Support

Provider: Torfaen Women's Aid – **via TFS**

Contact: Helen Swain

Address: Chrysalis Centre
3 Town Bridge Buildings, Pontypool, Torfaen

Postcode: NP4 6JE

Telephone: (24 Hour Helpline) 01495 742052

Fax: 01495 742061

Email: info@torfaenwomensaid.org.uk

Services: Floating support for women with domestic abuse issues. Applications for support should be directed to the TFS manager at TVA.

Exclusions: men

Accommodation: N/A

Link: www.womensaid.org.uk

Refuge

Provider: Torfaen Women's Aid

Contact: Helen Swain

Address: PO Box 88, Pontypool

Postcode: NP4 6JE

Telephone: (24 Hour Helpline) 01495 742052

Fax: 01495 742061

Email: info@torfaenwomensaid.org.uk

Services: women with issues of domestic abuse

Exclusions: men

Accommodation: 2 shared houses

Link: www.womensaid.org.uk

Floating Support

Provider: Hafan Cymru –**Via TFS**

Contact: Ann-Marie Curtis

Address: Chrysalis Centre
4 Town Bridge Buildings, Pontypool
Torfaen

Postcode: NP4 5JE

Telephone: 01495 742121

Email: Marydavies@hafancymru.co.uk

Services: Floating support for vulnerable women, men and their children. Applications for support should be directed to the TFS manager at TVA.

Accommodation: N/A

Link: www.hafancymru.co.uk

Generic

Floating Support

Provider: Gwalia Care & Support **via TFS**

Contact: Dafydd Davies

Address: Suite 3,
Brecon House, Llantarnam Ind Park, Cwmbran,

Postcode: NP44 3AB

Telephone: 01633 833540

Email: Dafydd.davies@gwalia.com

Services: Floating support for vulnerable people. Applications for support should be directed to the TFS manager at TVA.

Accommodation: N/A

Link: www.gwaliacareandsupport.com |

Floating Support (crisis intervention)

Provider: Gwalia Care & Support **via TFS**

Contact: Dafydd Davies

Address: Suite 3,

Brecon House, Llantarnam Ind Park, Cwmbran,

Postcode: NP44 3AB

Telephone: 01633 833540

Email: Dafydd.davies@gwalia.com

Services: Floating support for vulnerable people. Applications for support should be directed to the TFS manager at TVA.

Exclusions: persons not at immediate risk of losing their home

Accommodation: N/A

Link: www.gwaliacareandsupport.com |

Older Persons

Floating Support

Provider: Age Connects Torfaen **via TFS**

Contact: Tracey Jones

Address: 12/13 Broad Street, Abersychan, Torfaen

Postcode: NP4 7BQ

Telephone: 01495 774455

Email: Infoandadvice@ageconcerntorfaen.org

Services: Floating support for older people. Applications for support are handled through the TFS manager at TVA.

Exclusions: persons under 50 years of age.

Accommodation: N/A

Link: www.accymru.org.uk

Floating Support

Provider: Melin Homes

Contact: Joanne Kirrane

Address: Ty'r Efail,
Lower Mill Field,
Pontypool,
Torfaen,

Postcode: NP4 0XJ.

Telephone: 08453 101102

Email: joanne.kirrane@melinhomes.co.uk

Services: 37 units of floating support for older people

Floating Support

Provider: Linc Cymru

Contact: Richard Sheahan

Address: Linc-Cymru Housing Association
387 Newport Road
Cardiff

Postcode: CF24 1GG

Telephone: 02920 474721

Fax: 029 2048 2474

Email: care&support.service@linc-cymru.co.uk

Services: 10 units of floating support for older people

Older Person's Supported Living

Provider: Bron Afon Community Housing

Contact: Supported Living Team

Address: Ty Bron Afon,

William Brown Close

Llantarnam Industrial Park, Cwmbran

Postcode: NP44 3AB

Telephone: 0800 111 4242

Email: enquiries@bronafon.org.uk

Services: Low level floating support service for older people.

Exclusions: persons under 50 years of age.

Accommodation: N/A

Link: www.bronafon.org.uk

Lifeline Alarms & Telecare

Provider: Torfaen County Borough Council

Contact: Customer Care Centre

Telephone: 01495 762200

Services: Lifeline alarms which are available to people who have a disability, people who feel vulnerable, or anyone in the community who feels the need for such a service.

Sheltered Accommodation

Provider: Melin Homes

Contact: Joanne Kirrane

Address: Ty'r Efail,

Lower Mill Field,

Pontypool,

Torfaen,

Postcode: NP4 0XJ.

Telephone: 08453 101102

Email: joanne.kirrane@melinhomes.co.uk

Services: Sheltered accommodation for older people (over 55 years)

Exclusions: people under 55

Accommodation: 146 units within 7 schemes

Link: <http://www.melinhomes.co.uk>

Sheltered Accommodation

Provider: Linc Cymru

Contact: Richard Sheahan

Address: Linc-Cymru Housing Association
387 Newport Road
Cardiff

Postcode: CF24 1GG

Telephone: 02920 474721

Fax: 029 2048 2474

Email: care&support.service@linc-cymru.co.uk

Services: Sheltered accommodation for people aged over 55 (or will accept younger people with learning disabilities). Applications can be made directly to the scheme.

Exclusions: No specific exclusions

Accommodation: 32 units

Learning Disabilities

Supported Housing and Floating Support

Provider: United Response

Contact: Paul Gray

Address: Ty Nant Ddu Resource Centre,
Hospital Road
Pontnewynydd

Postcode: NP4 8LE

Telephone: 01495 764 065

Email: Paul.gray@unitedresponse.org.uk

Services: Floating support and supported living for people with learning disabilities

Exclusions:

Accommodation: 1 group home

Link: www.unitedresponse.org.uk

Floating Support

Provider: Reach (Supported Living)

Contact: John Glennon

Address: REACH (Supported Living) Ltd
11 Devon Place
Newport
South Wales

Postcode: NP20 4NP

Telephone: 07837033063

Email: John.glennon@reach-support.co.uk

Services: Floating support for people with learning disabilities

Link: <http://www.reach-support.co.uk/>

Floating Support

Provider: Prestige

Contact: Guillette Mungeam

Address: 49 Bridge Street

Usk

Torfaen

Postcode: NP4 6SQ

Telephone: 01291 672671

Email: precarag@btconnect.com

Services: Floating Support for people with learning disabilities

Accommodation: N/A

Supported Housing

Provider: Home from Home

Contact: Sandra Webb

Address:

18 Poplar Avenue,

New Inn,

Pontypool

Post code: NP4 0EX

Tel No: 01495 769501

Mob No: 07779645637

Email: sandra.homefromhome@gmail.com

Services: Group home for people with severe and enduring mental health disabilities

Accommodation: group home

Supported Housing

Provider: Cartrefi Cymru

Contact: Siobhan Carey

Address: The Old Surgery,

Mill Road,

Pontnewydd,

Pontypool

Postcode: NP4 6NG

Telephone: 01495 751818

Email: siobhan.carey@cartreficymru.org

Services: Floating support for people with learning disabilities

Link: <http://www.cartreficymru.org.uk/>

Supported Housing

Provider: Cariad Domiciliary Support Services

Contact: Kari Bailey

Address: Unit 21,
Torfaen Business Centre,
Panteg Way,
New Inn,
Pontypool

Postcode: NP4 0LS

Telephone: 01495 740700

Email: keribailey@btconnect.com

Services: Group home for people with learning disabilities

Exclusions:

Accommodation: One group home

Please note this directory and the details included herein are correct as at March 2014.