

Do you have problems with your landlord or tenant?



Torfaen's housing service offers free advice to tenants and landlords with housing-related problems.

If you are a tenant, we can offer you advice and assistance with:

- ✓ Finding suitable private rented accommodation
- ✓ Accessing a bond through Solas
- ✓ Tenancy agreements

- ✓ Rent and housing benefit
- ✓ Notices to Quit
- ✓ Eviction and harassment – it is a criminal offence to illegally evict or harass a tenant. We will investigate and, if a crime has been committed, we have the power to prosecute in a Magistrates' Court.

Telephone

01495 742302

torfaenhomeless@torfaen.gov.uk

TORFAEN
COUNTY
BOROUGH



BWRDEISTREF
SIROL
TORFAEN

Do you have problems with your landlord or tenant?



If you are a landlord, we can offer you advice and assistance with:

- ✓ Bond Scheme run by Solas
- ✓ What to do when a tenant breaks the tenancy conditions
- ✓ Rent arrears
- ✓ Notices to Quit

In certain circumstances, we may need to direct you to other services that will be able to provide you with the information or support you need.

You can request an interview with someone of the same gender if you are experiencing violence or threats of violence.

Remember, the earlier you seek advice, the more we can do to help you.

If you are homeless in an emergency, our out of hours service can be contacted on 01495 762200.

Telephone

01495 742302

torfaenhomeless@torfaen.gov.uk

TORFAEN
COUNTY
BOROUGH



BWRDEISTREF
SIROL
TORFAEN

A oes gennych broblem gyda'ch landlord neu denant?



Mae gwasanaeth tai Torfaen yn cynnig cyngor cyfrinachol am ddim i denantiaid a landlordiaid sydd â phroblemau yn ymwneud â thai.

Os ydych yn denant, gallwn gynnig cyngor i chi a chymorth gyda'r canlynol:

- ✓ Dod o hyd i lety preifat ar rent
- ✓ Cyrchu bond trwy Solas
- ✓ Cytundebau tenantiaeth
- ✓ Rhent a budd-daliadau tai

- ✓ Rhybuddion i Adael
- ✓ Dadfeddiant ac aflonyddwch - mae'r weithred o ddadfeddiannu tenant yn anghyfreithlon neu achosi aflonyddwch, yn drosedd. Byddwn yn ymchwilio i hyn, ac os cyflawnwyd trosedd, mae gennym y pŵer i erlyn mewn Llys Ynadon.

Rhif Ffôn

01495 742302

torfaenhomeless@torfaen.gov.uk

TORFAEN
COUNTY
BOROUGH



BWRDEISTREF
SIROL
TORFAEN

TSC&HS/H05/Mawrth2009

A oes gennych broblem gyda'ch landlord neu denant?



Os ydych yn landlord, gallwn gynnig cyngor a chymorth i chi gyda'r canlynol:

- ✓ Cynllun Bond gan Solas
- ✓ Yr hyn dylech ei wneud pan fod tenant yn torri amodau'r denantiaeth
- ✓ Ôl-ddyledion rhent
- ✓ Rhybuddion i Adael

Mewn amgylchiadau penodol, mae'n bosib bydd angen i ni eich cyfeirio at wasanaethau eraill a fydd yn medru darparu'r

wybodaeth neu'r cymorth sydd angen arnoch.

Gallwch ofyn am gyfweiliad gyda rhywun o'r un rhyw os ydych yn dioddef o drais neu fygythiadau.

Cofiwch, gorau po gyntaf y byddwch yn ceisio cymorth, y gallwn wneud mwy o lawer i'ch helpu.

Os ydych chi'n ddigartref, mewn argyfwng gallwch gysylltu â'n gwasanaeth y tu allan i oriau arferol ar 01495 762200.

Rhif Ffôn

01495 742302

torfaenhomeless@torfaen.gov.uk

TORFAEN
COUNTY
BOROUGH



BWRDEISTREF
SIROL
TORFAEN